Land Development Division (LDD) - Permits Section

Electronic Permitting and Inspections County of Los Angeles
(EPIC-LA)

Applicants will be able to:

- Apply online for all their permitting and inspections needs (i.e. Road, Flood, Service Cuts, Sewer Connections, and Transportation permits).
- Submit electronic copies of all their plans and supporting documentation.
- Pay all their permit and inspections fees electronically.
- Obtain Real-Time permit and inspections status. Applicants will be able to know who is reviewing what and what is the status of those reviews 24/7.
- Receive comments and notifications electronically.
- Add multiple contacts to their permit applications so everyone (i.e. Engineer, Contractor, Agent, Billing Contact, etc.) could obtain Real-Time and identical feedback, comments and notifications.
- Allow simultaneous collaboration between the Department and applicants and their design project team.
- Go through the entire permitting and inspection process without having to leave their homes or offices.

To take full advantage of EPIC-LA, applicants and each member of their project team *will be required* to create a customer profile by registering to the Citizen Self Service (CSS) module of EPIC-LA:

CSS: https://epicla.lacounty.gov/SelfService/

To see a video with step-by-step instructions on the registration process, visit the following link:
https://www.youtube.com/watch?v=S76X5fjBrUk

To obtain step-by-step instructions on how to use EPIC-LA website (i.e. create permit application, upload plans, upload attachments, schedule inspections, etc).

Click the "YouTube video clips showing you how to use the website" under the "Help" button.

You are on you way to discover a world of possibilities with EPIC-LA

Cheaper, Faster, and Better Service